

Tilton & Northfield Aqueduct Co.

Established 1887

14 Academy Street
Tilton, New Hampshire 03276

Phone (603) 286-4213 Fax (603) 286-2114 tnwd@metrocast.net t-nwaterdistrict.com

TARIFF (REVISED APRIL 7, 2020) Appendix C BACKFLOW PREVENTION PROGRAM

Dear Water Customer: February 19, 2019

The Tilton & Northfield Aqueduct Company, Inc. has implemented a cross connection control program per The New Hampshire Code of Administrative Rules ENV-Ws 364 Backflow Prevention. Cross-connection is a connection between the drinking water and anything that could contaminate or pollute the drinking water if the direction of flow were to reverse. This NH Code requires that we conduct an inspection/test of all commercial, industrial, municipal and multi-family dwelling water services that are connected to the Tilton-Northfield Water District system to ensure that the Backflow Prevention Devices are in good working order. This must be done twice a year during the months of June and December. If your backflow preventer was not in compliance, you must make all necessary repairs to be in compliance before the end of the year of noncompliance. If not, you will be asked to come before the Board of Commissioners and risk your water service being disconnected. The Water District is required to maintain strict compliance with the State Rules to protect your water.

New England Backflow, Inc. has been hired to perform these inspections. **No other Backflow Inspectors are authorized by the District. For Commercial accounts** there is a \$55.00 testing fee for each backflow test performed. The fee will be billed to you directly from New England Backflow Inc. All testing will be performed by New England Backflow, Inc., certified backflow testers. Work will be completed in a professional manner according to standard practices. Materials supplied will meet New Hampshire Department of Environmental Services – Public Water Supply specifications. New England Backflow is the only provider authorized by the Tilton-Northfield Water District to provide this testing and certification to the State of New Hampshire to maintain compliance. You will be contacted by a New England Backflow authorized representative to schedule these tests.

All Residential accounts must have a Meter, Horn, and Dual Check Backflow Prevention Device provided and installed by Tilton & Northfield Aqueduct Co., Inc. All other plumbing needs are the responsibility of the property owner. Water services can/will be terminated if property is not in compliance with the Backflow requirements.

If you have general questions you may call the Tilton & Northfield Aqueduct Co. 603-286-4213 If you have technical questions about the testing, **please contact Paul J Whittemore of New England Backflow Inc. at 603-486-8049** Thank you in advance for your cooperation.

Sincerely,

John P. Chase, Superintendent Tilton & Northfield Aqueduct Co., Inc.

Commissioners Tilton-Northfield Water District Sean T. Chandler, Chairman Arthur N. Demass